

CAC Distributor How-To Resources: Instructions & Videos

Contact



All files will need to be downloaded first and then double click on the file to run.
Allow video's 1-2 minutes load time if an error occurs. The video will load shortly after.

System Requirements and Login



System Requirements
Login Instructions
Change Password

Parts



- ▶ **Parts Portal** - Research and Order Parts by Part Number, Exploded View and Part List
- ▶ **Change Delivery Address** - Create and Change Default Shipping Address
- ▶ **Parts Order Status** - Review, Print, Track, View ETA/ATA and Cancel Part Orders

Part Return



- ▶ **Return Credit Request Pt. 1**
 - Submit Part Return Request
- ▶ **Return Status Pt. 2**
 - Complete Part Return Request and Check Status

Home Page



Notice Board
Service Bulletins

Warranty



- ▶ **Warranty Claim Entry Pt.1**
 - Complete Mandatory Fields and Submit Claim
- ▶ **Warranty Claim Entry Pt.2**
 - Attaching Files and Saving Claim
- ▶ **Warranty Claim Search** - Review, Print, Correct and Verify Approved Amounts

Reports



AR/AP Reports - Invoices and Credit Payment Info

If you have any questions regarding GSFS+ after reviewing the materials, please contact your account specialist:

John Huenefeld/Heither Bailey

E-Mail CACDist@lgsupport.com